

Generate Savings Through

# Efficient Agents and Technology

The Realtime Results TPV solution gives you a partner you can trust. We strive to help you meet compliance requirements and improve your bottom line thanks to our high TPV success rates, low costs and seamless process.

## For Many Businesses – Third-Party Verification is a Mandate

Do you need to qualify sales prospects for your sales team or outside vendors? Are you in a regulated industry and looking for an independent team to verify customer intent at the time of sale? Or are you an energy provider looking for a fast and efficient

Third-Party Verification (TPV) process to reduce expense and increase sales efficiency? If this sounds like your business, Realtime Results can help. We provide the industry's most comprehensive third-party verification solutions.

### A Flexible Team and Solution

Realtime's TPV offerings include live agents, automated services or a combination of both. The Realtime TPV offering sets itself apart through the strength of our Web-based technology platform that was developed in house. Our state-of-the-art system is easily customizable and can be adjusted to meet the needs of each business independently on the fly. Key features of the system include:

- **Interactive Scripting** – Our TPV/CRM platform allows us to spin up custom scripts and make changes quickly.
- **Intelligent Data Capture** – Interactive forms allow for embedded logic to drive data capture processes. The system removes the guess work and ensures that the right data is captured and the proper process is followed every time.
- **Immediate Access to Data and Calls** – Our TPV clients can review data and forms in real time as the work is captured. The system also provides immediate access to all call recordings.
- **Powerful, Detailed Reporting** – Call metrics, activity summaries, rep performance, and sales statistics: our powerful reporting platform puts them all at the tip of your finger.
- **Legacy and Third-Party System Integration** – The system leverages robust Web services to allow for fast and easy integration with third-party or in-house legacy systems.
- **Quality Control and Monitoring** – Our quality control processes ensure tight compliance and minimize the potential for lost sales.

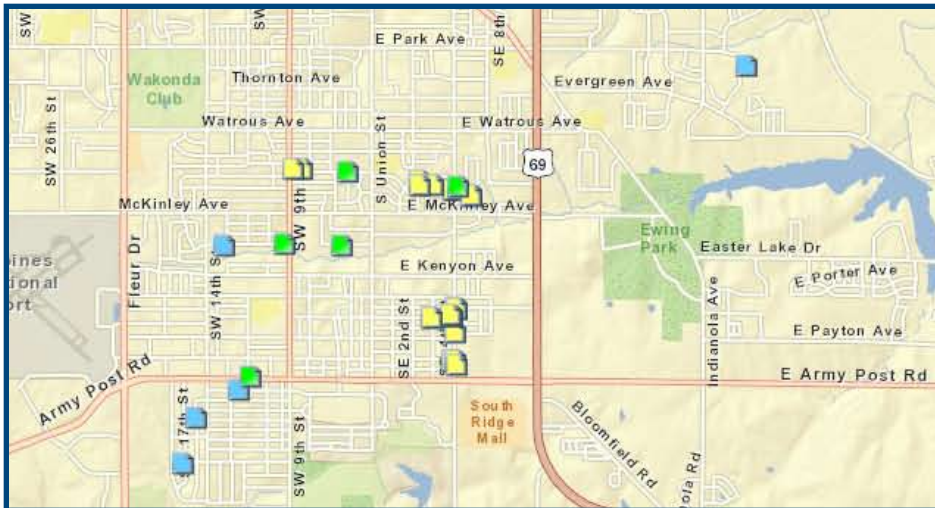


## Innovative Map-Based Reporting

Realtime provides our TPV clients with a unique map-based reporting solution that is unique in the TPV industry. We provide a powerful suite of standard reports, but we take it one step further by giving you the ability to view your results through a map-based interface. This approach allows you to gain key insights quickly and understand where your sales are happening, what areas have already been targeted and where you still have opportunities.

Through our map-based reporting you can:

- View the homes where sales have occurred.
- See different icons illustrating key information such as:
  - Sales
  - Not Home
  - Not Interested
- Identify top performing sales areas
- Quickly visualize new opportunities



### Industries We Support:

- Energy Suppliers
- Utility Companies
- LEC Billing/  
Phone Companies
- Cable Providers
- Call Centers

### Company Snapshot:

- US-based operations;  
50,000 sq. ft. of production  
space and 500 seat capacity
- Redundant connectivity and  
onsite network operations  
center
- Dedicated QA team and  
proprietary QA tools
- PCI DSS compliant
- Strong professional  
consulting and in-house  
software development team



**Contact Us Today To Know More About Third Party Verification**

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